

Electronic Explanation of Benefits

CNIC offers Electronic Explanation of Benefits; this feature is free, and easy to use.

An Explanation of Benefit (EOB) informs you that a medical or dental claim has been processed on your behalf. You can elect to eliminate the paper EOB and receive a paperless EOB notice instead informing you that your electronic EOB is available. Electronic EOBs have the same information that you had previously and are print-ready, so if you need the paper for any reason you will be able to generate your own copy from this website. If you do not have a printer and need a paper copy of your EOB sent to you, contact Customer Service.

You too can help the environment and reduce healthcare costs at the same time!

If you have not opted in, the next time you log in, the following splash screen will appear:

CNIC HEALTH SOLUTIONS INVITES YOU TO GO PAPERLESS

CNIC HEALTH SOLUTIONS invites you to go **Paperless**

When you go paperless you get:

- Email notifications when an EOB statement is posted to your account
- Ability to view, print and download EOBs online from your account anytime

Paperless Statements are secure and convenient!

Paperless EOB statements are provided at no cost and you can easily switch back to paper statements at any time.

In order to go paperless, we need to confirm your information is correct.

Email Address:

[No Thanks](#)

The email address you used to create the account will populate in the Email Address field. You can either click on Go Paperless or No Thanks.



Clicking on Go Paperless produces a confirmation.

Email Address:

[No Thanks](#)

Update Successful

By selecting "Electronic EOBs Only" and submitting this form, you agree that we may provide you with access to EOB communications in an electronic format.

Your EOB paper statements will no longer be mailed to you (or to any minor dependents if you are the primary subscriber). The only time you will receive a paper statement is if a check has been issued to you.

Selecting "No Thanks" takes you to the home page.

If at any time you decide to unsubscribe, you can log in and click on the Profile link at the top right of the page, and then click the Communications tab.

You are currently logged in as: Sam Jones

Messages (0) [Profile](#) Logout

Home • Profile

[Account Info](#) [Security Info](#) [Member Info](#) [Communications](#)

Select No from the drop-down and click Update.

Home • Profile

[Account Info](#) [Security Info](#) [Member Info](#) [Communications](#)

– Communications Information

Send EOB Email: